

Part and Parcel to Enhance Cost Control under NEC Contracts

Hayman Choi

Director – Contract Management Mott MacDonald Hong Kong Limited

19 June 2017

The Association of Consulting Engineers of Hong Kong



Through our general observations from some 20 pilot NEC contracts in recent years, we share with you....

some "Part" and "Parce" to enhance cost control under NEC Contracts using ECC as a reference......

Agenda

- 1 Why NEC can enable cost control?
- 2 So what to do for NEC to enhance the cost control performance?





NEC Features to Enable Cost Control

NEC

3 key features under partnering to enable cost control





Risk Management

1

- Early warnings
- Risk reduction Meetings
- Risk Register

2

- Pro-active mitigation of identified risks
- No "surprise" culture

- Prevention is better than cure
- Cost control with greater confidence



"Sort it Now" Approach

1

- Timeframes to sort out compensation events and other issues
- Don't wait!

2

- Finality of settled issues
- Adjudication for dispute resolution

- Incremental time and financial certainty
- Cost control with greater confidence



PM's Active Role in Contractor's Operation



1

Under all Options:

- Subcontract procurement
- Risk Management

2

In Target Cost / Cost Reimbursable Options:

- Subcontract administration
- Stock Management

- One-team approach for better overall control
- Cost control with greater confidence

Contractual Partnering

1

Clause 10.1:

- Act as stated in this contract
- Act in a spirit of mutual trust and cooperation

2

Collaborative working to:

- Streamline process
- Reduce abortive works + unproductive handling



- Enhance overall cost effectiveness
- Cost control with greater confidence



What to do to enhance NEC Implementation and then Cost Control Performance?

NEC

4 "part and parcel" to enhance cost control

Disciplined NEC Compliance

Right Resources

Collaboration at all levels

Management Support

Disciplined NEC Compliance.....from Day 1

ECC 10.1 – "Employer, PM, Supervisor and Contractor shall act as stated in this contract......"

Timeframes

- Avoid too many extensions
- Follow up right after slippage don't wait!
- Early Warning (early enough?) + Risk Reduction (postmeeting actions?)
- Programme
 - Too many over-due / rejected programmes?
- Compensation Events
 - Too many timeframe extensions?
 - "Forgotten" forecast Defined Cost, PM's assumptions and PM's own assessment?



- Staff training on NEC
- Use of systematic approach
- Procedural audit and performance review
- Management support

Collaborative Working.....at All Levels

ECC 10.1 – "Employer, PM, Supervisor and Contractor shall act.....in a spirt of mutual trust and cooperation"

- The contract is not run by management / seniors only but also:
 - Frontline people / working levels
 - Subcontractors
- To build up a partnering team:
 - Your problems = our problems
 - Probably easier in target cost contracts but equally important in non-target cost contracts



- A learning journey from "me" to "us" at all levels
- PM's team to enter Contractor's court while Contractor's team to allow them to enter & work together
- Training for partnering

Resources.....in right no. + with right skills + at right time

To "sort it now" along construction, you need right people for:

- Joint management of risks
- Accepted Programme
- Compensation events
- Others particularly in target cost / cost reimbursable options:
 - Subcontract tender procurement
 - Subcontract post-contract administration
 - Stock management
 - Contractor's resource deployment





- Resources deployed to cope with NEC requirements could be less demanding if we have:
 - a stable workforce
 - a disciplined NEC compliance

Management Support.....to drive for changes and problem solving

Why should we bother the management?

- Management support is essential for effective and efficient NEC implementation:
 - Displaced leadership to drive for mind-set and behavioural change towards partnering
 - Timely decisions on un-resolved issues to expedite problem solving → to help "sort it now"



- Always a challenge for the management to be "down to the earth"
- But always a better outcome if more management support to demonstrate leadership and make timely decisions



Way Forward



Mind-set

But NEC is not easy....



Management Support is nothing but crucial

Mutual Trust → One Team

Behaviou

- Mind-set and behavioural change towards partnering
- Collaborative working at all levels
- "Right" resources for NEC compliance at right time

Co-operation → Our Project

So what should we do then?

1

To enhance project management skills from conventional to NEC approach

2

To continue undergo mind-set and behavioural change towards partnering

To ensure the essential elements in place for NEC and

To promote better project performance under NEC with enhanced cost control!



Thank you

Any questions

hayman.choi@mottmac.com